

APPENDIX 4

Robert Cooke

From: publicaccess@northtyneside.gov.uk
Sent: 11 August 2022 16:56
To: Liquor Licensing
Subject: Comments for Licensing Application 00CK/22/1633/LAPRE

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 11/08/2022 4:55 PM from

Application Summary

Address: 1 - 5 Countess Avenue Whitley Bay Tyne And Wear NE26 3PN
Proposal: Premises Licence
Case Officer: Gary Callum

[Click for further information](#)

Customer Details

Name:
Email:
Address: ,ar

Comments Details

Commenter Type: MAKE REPRESENTATION ie.object or support
Stance: Customer objects to the Licensing Application
Reasons for comment:

- Opening Hours
- Parking
- Planning
- Prevention of Public Nuisance
- Traffic

Comments: 11/08/2022 4:55 PM I would like to object to the variation in opening times due to the following reasons parking problems, traffic noise, public nuisance and opening hours in that the new licence hours applied for contradict the permitted opening hours under planning regulations for the property.

I have concerns over the increased levels of noise and disturbance which may result from another cafe operating if longer operational hours are granted. There are already a large number of licensed premises on Park View, with a huge increase over a short period of time. This has led to congestion in the lane at the rear of Park View, increase in traffic, noise from delivery wagons and nuisance from collections of rubbish, glass etc before 7:30am.

There will also be a further increase in noise after 11pm from customers leaving the premises.

The adjacent property Nord has restrictions on their operating hours to ensure neighbours are not disturbed so I would like the operational times to be in line with other similar cafe businesses in the area.

Kind regards

Robert Cooke

From: publicaccess@northtyneside.gov.uk
Sent: 17 August 2022 15:52
To: Liquor Licensing
Subject: Comments for Licensing Application 00CK/22/1633/LAPRE

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 17/08/2022 3:52 PM from

Application Summary

Address:	1 - 5 Countess Avenue Whitley Bay Tyne And Wear NE26 3PN
Proposal:	Premises Licence
Case Officer:	Gary Callum

[Click for further information](#)

Customer Details

Name:

Email:

Address:

Comments Details

Commenter Type:	MAKE REPRESENTATION ie.object or support
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Stance:	Customer objects to the Licensing Application
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Reasons for comment:	<ul style="list-style-type: none">- Opening Hours- Parking- Prevention of Public Nuisance
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Comments:	<p>17/08/2022 3:52 PM I would like to object to the increase in opening hours. These are longer than in the original permitted hours in the planning regulations for the property. I feel this would greatly increase the nuisance noise levels that residents in the surrounding area, which is very residential, would have to put up with. We have already seen and heard much more anti social noise levels due to the increasing number of venues being given premises licenses and extended opening hours. When the first micro pub opened a few years ago on the north end of park view we went to objection meetings and were not listened to , ensured that there would not be any inconvenience or noise for residents but this has not been the case. There are regular deliveries , glass collections before 7am , customers loitering outside premises after permitted hours, loud singing , music and litter from cigarettes. The venues continue to serve customers outside with doors open so noise is not contained after permitted hours. When customers leave from 11pm onwards they are not considerate with noise levels. Surely everyone has the right to expect a level of peace and quiet in there own home in the</p>
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evening , it should not be that the wishes of business owners , who live elsewhere are prioritised of 100's of residents .

Kind regards

3

Robert Cooke

From:
Sent: 22 August 2022 09:12
To: Liquor Licensing
Subject: Cullercoats Coffee

EXTRNL

Hi

I live in [redacted] building, my daughters bedroom is [redacted] it is bad enough
with Nord bottle shop [redacted] and Fox and Finch on the other side.

I think allowing an alcohol license to serve till 11pm is very late, the noise is already bad enough from Park View, people do not leave quietly on a night time and 11pm and people leaving will cause too much noise and disturbance.

it is very unfair to allow a business like this so close, its permt parking all around and its a night mare as it is trying to get parked near my flat, this really is an inconsiderate place given there is no additional parking!

i strongly appose this application!

Thanks

(4)

Representation

Sat 27/08/2022 09:29

To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>

EXTRNL

In relation to licensing application for Cullercoats Coffee House 1-5 Countess Ave Whitley Bay
As a resident in Countess Ave I have concerns about any later alcohol license being granted to this premises.

Countess Ave is a small pedestrian street which echoes badly even with just a couple of voices passing ,people at the bottom or top of the street chatting in the evening is heard by everyone .
You can hear every word of conversations the street it is so quiet.

At night after 8/9 o'clock people coming and going to this premises which is literally at the bottom of the street will definitely be a concern.

I chose to purchase a property in Countess Avenue as it was a quiet residential street which it has been since I moved here 15 years ago. I really feel having a coffee shop selling alcohol late in the evenings will be detrimental to residents.

Currently we occasionally get people passing late having left the local bars which in this extremely quiet street seems so loud and therefore very disturbing especially for those residents who sleep at the front.

There is already three well used licensed premises within 2 mins walking of Countess Ave but these are on the main road Park View and not at the bottom of the residential street.

I think a visit to Countess Ave in the evening would demonstrate very quickly the concerns around noise/ through traffic/ parking etc that any later alcohol license would undoubtedly bring.

Sent from my iPhone



Cullercoats Coffee and Bistro

Mon 29/08/2022 10:35

To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>; John O'Shea (Cllr)
<John.O'Shea@northtyneside.gov.uk>

EXTRNL

Dear Sirs,

Objection to the application for a variation of premises licence Cullercoats Coffee and Bistro - 16 Countess Avenue.

I am writing to express my objections to the application for a liquor licence from Sunday to Friday from 12.00 to 22.00 and Saturdays 12.00. -23.00.

Countess Avenue is a quiet residential and pedestrianised street .

Cullercoats Coffee looks fantastic and the owners have done an amazing job restoring the building and creating a lovely bistro. However, the majority of seating is outside and this generates noise both from customers and music playing. I have no objection to this during the day but feel that an alcohol licence until 22.00 on week nights and 23.00 on Saturday would cause disruption to the street. The two families who live opposite and diagonally opposite the bistro (separated by only a small ally) both have young school and pre school aged children. Since opening, the bistro has been busy, with the majority of customers sitting outside.

Before 'lockdown' there was no outdoor seating at establishments in Countess Ave. This was introduced by the owner of Cottage Kitchen (the previous cafe) in order to continue his business within the lockdown restrictions. Nord then followed. As the cafe was quiet, and in order to support local businesses in this difficult time there were no objections but a formal request to the residents was never made.

I would be happy to reconsider my objections on a trial basis if the outdoor space closed at 19.00 and the bistro continued to serve food with drinks. Other pubs in the area such as the left luggage Lounge have signs that say outdoor seating closes at a time for consideration to local residents. I'm all for supporting local business and plan to be a regular customer at Cullercoats Coffee bistro but feel that the licence application in its current form is inappropriate.

Yours Faithfully

6

Susan Vert

From: John OShea <johnoshea47@yahoo.co.uk>
Sent: 31 August 2022 08:55
To: Liquor Licensing
Subject: Cullercoats Coffee and Bistro

EXTRNL

I wish to object to the granting of a revised Alcohol Licence for the above establishment.

I would request that I be allowed to make representations to the Licencing Committee.

John O'Shea
Councillor for Whitley Bay

Susan Vert

From: John OShea <johnoshea47@yahoo.co.uk>
Sent: 31 August 2022 09:03
To: Liquor Licensing
Subject: Cullercoats Coffee and Bistro

EXTRNL

Further to my recent email, my objection is in relation to noise nuisance from the premises.

John O'Shea
Councillor for Whitley Bay

WITHDRAWN



Delete Archive Report Reply Reply all Forward

Representations regarding proposed changes to licensing for Cullercoats Coffee and Bistro, Whitley Bay

JK

To: Liquor Licensing

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Thu 01/09/2022 16:00

EXTRNL

Good afternoon,

I am contacting you regarding the notice of application for a variation of a premises licence for Cullercoats Coffee and Bistro, 1-5 Countess Avenue, Whitley Bay.

Myself, my partner and our two year old son live at [redacted] and have watched with interest the renovation work that has been taking place over the last few months.

Whilst we are very supportive of new businesses coming into the area and have directly benefitted from many of these over the last few years, I feel that we need to object to the issuing of an extended alcohol licence.

Since opening, the noise within the street is noticeably different, though we appreciate that this might have been exaggerated by the excitement over opening and the good weather. The pavement style seating areas and open shop front mean that voices and music are audible at all times of the day, and whilst we appreciate that this won't be as extreme as we move into the autumn and winter, we believe that it is currently tolerable within the existing opening hours, but would be intolerable if extended into the hours being suggested.

Our son's room is on the front of the house, and if there were still people dining and drinking up to 22:00 on weekdays, and 23:00 on Saturday nights, plus noise due to leaving the premises etc. Then we would be seriously concerned about his ability to sleep, which would impact on both his wellbeing and ours. As he grows up, we would be concerned about inappropriate conversations infiltrating our living space – something which I know that immediate neighbours with slightly older children are already experiencing the negative effects of due to the proximity to existing establishments.

Fundamentally, we believe that the current opening hours/licencing agreement gives the business more than enough opportunity to make a huge success of their venture, but that the request to extend opening hours/licencing agreements is unreasonable in what is very obviously a densely populated residential area.

Many thanks,

Sent from [Mail](#) for Windows

Reply

Reply all

Forward

Gary Callum

From:
Sent: 04 September 2022 17:48
To: Liquor Licensing
Subject: Cullercoats Coffee, Park View - objection.

EXTRNL

To whom it may concern,

I am writing to object to the licensing hours for Cullercoats Coffee off Park View, Countess Avenue, Whitley Bay.

As a resident of Countess Avenue the outdoor noise from the premises is completely unacceptable. The shop was due to open as a Coffee shop but is clearly more of a pub serving alcohol until 10pm, sometimes 11pm at night with many of the customers sitting outside. The noise levels are ridiculous. This is not something any of us residents have been consulted about.

If you need more from me please contact me at .

Best regards

Gary Callum

From:
Sent: 04 September 2022 22:13
To: Liquor Licensing
Subject: Cullercoats Coffee and Bistro, Countess Avenue Licensing Application Concerns

EXTRNL

Dear Licensing team,

This e-mail is to raise my concerns, as a resident of Countess Avenue, to the Licensing Team about the application at Cullercoats Coffee and Bostro (?Bistro) on 1-5 Countess Avenue, Whitley Bay to extend the hours during which alcohol may be served. This appears to be a shared view amongst the majority of the residents of Countess Avenue.

My concerns are that this has always been a quiet residential street that is a safe pedestrianised street for children to play on, and quiet enough for residents to sleep with open windows day or night, and enjoy the peace of our back yards without noise disturbance.

I consider the proposed hours for serving alcohol, 7 days per week, are too long for a quiet residential area.

The actions proposed in the application, to deal with any antisocial behaviour, suggest to me that the applicants have a lack of awareness of the effects of alcohol, the dangers of alcohol, and how to prevent getting into a situation where alcohol consumption is affecting other people. This includes the potential disturbances to their neighbours from inappropriate conversations and behaviours including drinking to excess, smoking, talking loudly, arguing, vomiting and breaking glasses. It also does not reassure me that there are appropriate considerations of these potential disturbances to local residents, nor appropriate measures in place to reduce the risk of customers becoming intoxicated in the first place. Recognising when someone is at risk of intoxication before serving them a drink is more vital than working out what to do once they've served drinks to past the point of intoxication.

The noise over the bank holiday weekend during the day demonstrated that sound of a group of people can be heard loudly up the street. Some residents like myself do night shifts and being able to sleep in the summer between the hours of 9 am - 7 pm with windows open is very important, as well as children needing to be in bed from 7pm onwards. I'm worried that the noise will prevent this.

Walking through the outside area of the Cullercoats Coffee and Bistro on Bank Holiday Monday when there was a number of customers assembled, I felt very intimidated. I would hesitate to walk through the area in late evening. Local residents should not feel on edge walking to the end of their street.

I am also concerned that customers leaving the premises at around 10 or 11pm to travel home by metro, will use Countess Avenue. Inevitably the consumption of alcohol can lead to lack of awareness and voices will be louder than normal, laughter louder than normal and perhaps arguments too, also louder than normal, which will be heard along the length of the street and beyond.

There's increased risk of broken glass when alcohol is involved, which is a concern for the safety of local cat, dogs and children.

The serving of alcohol will lead to smoking near to the residences where children would usually be able to play in their gardens, or in their bedrooms with windows open, but will impinge on their ability to do so safely.

I do hope that my concerns will be considered in this matter, so that my neighbours and I can continue to enjoy our what has always been a peaceful and pleasant street to live in.

Please confirm receipt of my concerns.

Kind regards,

Gary Callum

From:
Sent: 05 September 2022 10:29
To: Liquor Licensing
Cc: John O'Shea (Cllr)
Subject: Cullercoats Coffee and Bistro, Countess Avenue, Whitley Bay

EXTRNL

Morning,

I live on Countess Avenue and I already have concerns about the new cafe, and that is before they potentially extend their liquor licence. This is the first of the new bars in Whitley bay to be entirely on a residential street, and it's having a negative impact on those of us who live here. Here are my main issues with it.

They store their outdoor furniture in large metal containers in the alley. They put them out from 6.30am and take them in after 9pm. It makes a lot of noise and blocks the alley for traffic. It's a pedestrian - only street, so our only option for parking near our houses is to use the alleys and back lanes, and I can't get out if the alley at the bottom is blocked.

The noise, not just from moving the furniture, carries up the street. I have children and I have had to shut their windows to get them to sleep because of people sitting outside drinking, people coming and going, and people using our street and the alleys as a place to smoke. There's now a lot of noise, and that's before they start operating as a bar until ten every night of the week and eleven on Saturdays. Plus, obviously some of the drunken conversations which now take place next to my house aren't suitable for children.

On Saturday night I walked past at half nine and there was one table of people still sitting inside. The staff did look like they were packing up and not giving them any more drinks, but the customers were finishing glasses and all the doors and windows of the cafe were open. It was unbelievable how much noise one table of people could make. If the licence is extended until 11 on Saturdays, this could be going on at 11.30 closing time. Again, this is a residential street. I don't know how they are even allowed the licence that they have, never mind extending it.

My suggestions are that their licence is limited to 9pm absolute latest on weekends and earlier through the week, and dependent on them closing their doors and windows and bringing customers inside once it gets to early evening so that children in the street can sleep. I'd also like to see them be more considerate neighbours when it comes to moving and storing their outdoor furniture and being responsible for the noise and mess their customers make.

Thank you,

Outlook for Android

Gary Callum

From: Gary Callum
Sent: 05 September 2022 10:31
To: Liquor Licensing
Subject: Extension of hours for Cullercoats Coffee Company, Countess Avenue, Whitley Bay

EXTRNL

5 September, 2022

Sent from my iPad

I am writing to object to any further extension of hours to the premises of Cullercoats Coffee Company, Countess Avenue, Whitley Bay. There is already a distressing amount of noise and disruption coming from both front of house and adjacent back lane/kitchen activity from Nord and Kith and Kin. People can no longer enjoy sitting in their garden or leave windows open on a hot day. Those with small children, or on shift work are particularly affected. This was built to be a quiet, no- traffic street, a particularly attractive feature of Whitley Bay, and one of the reasons I chose it to live in. Please don't ruin it with ever-increasing bars and late-night noise. There are too many already.

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Gary Callum

13

From:
Sent: 05 September 2022 16:51
To: Liquor Licensing
Subject: Objection to liquor license

EXTRNL

Good afternoon

I am writing to raise concerns regarding the proposal submitted by 'cullercoats cafe' on Countess avenue Whitley bay.

I live with the my family , 2 young children ages 8 and 5 and are situated parallel to the cafe. i have concerns regarding l establishment with the proposed liscence changes and late hours.

Currently we already tolerate ' fox and finch' to the rear of our property and are already impacted by increased footfall,lorries,deliveries and constant noise from extractor fans .we have to listen to the awful noise of glass emptying on a regular basis which often coincides with children w bed times.there are frequently overflowing bins which encourage seagulls to feed and subsequently drop rubbish into our garden.

Staff are constantly sitting/standing in the alley which is not only an irritation when returning home but staff also leave cigarette butts everywhere which blow into our garden.

I regularly have to pick up rubbish from the alley.we have had to confront staff due to foul language which I will not tolerate when in earshot or my young children.this is unacceptable and business owners should not be allowing staff to have breaks outdoors causing such noise and intrusion to the lives of people living here.

The new cafe has now increased noise significantly and I feel the need to bring my children in earlier from playing as I am concerned about safety, inappropriate language and smokers.it feels such an intrusion.we have observed people standing with coffees against our wall smoking.

This is unacceptable and impacts our health,privacy and quality of life.

The noise on a weekend is awful and i am really concerned about our future here.

I love living here and my children love to play out on the pedestrianised street but our lives will be impacted if a late licence is agreed.

Please consider the points raised above.

Many thanks

[Sent from Yahoo Mail on Android](#)

Gary Callum

From:
Sent: 06 September 2022 21:37
To: Liquor Licensing
Subject: Concerns about Cullercoats Coffee Bistro extended liquor licence Countess Avenue Whitley Bay

EXTRNL

Hi,

I am a resident of Countess Avenue, Whitley Bay and am writing to log concerns regarding the licence application of Cullercoats Coffee Bistro at 1-5 Countess Avenue to increase the hours they can serve alcohol.

I am concerned about the long hours they want to open and serve alcohol. I fear that this will increase the noise levels and disturbance in an otherwise very quiet and peaceful street. I am the parent of a young child and the proposed idea that the bistro will remain open until 10pm every night all through the week is something I find concerning. I moved here five years ago for the very reason that it is such a calm, quiet residential street, perfect for bringing up kids. I feel that it will be hard for kids to sleep with all the noise from the bistro, especially since we often need the windows open in the hot summer months and the noise would be too much.

There has already been more noise since the Bistro opened recently: loud voices in the street at night, noisy crowds outside the premises and customers spilling out of the designated seating areas making it often hard to get past. There is also an issue with broken glass all over the back lane, which is a concern for many of the other mums too, as the children are often out playing in the street and we worry that the glass could cause them harm. I feel that all of these issues would be exacerbated if the alcohol licence was extended as proposed in the application.

I also feel that the footfall through the street at night time would continue to increase, heightening the risk of drunk and disorderly behaviour since people would often use Countess ave as the obvious route to the nearest metro stop after their night out.

An earlier closing time / shorter alcohol licence would help some of these issues not to escalate.

Thank you for considering my concerns,

Resident of Countess Avenue

**Variation to a Premises License for Cullercoats Coffee Bistro, Countess Avenue
(00CK/22/1633/LAPRE)**

To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>

EXTRNL

Dear Sir/Madam,

We wish to respond to the consultation about the variation to the premises license for the recently opened Cullercoats Coffee Bistro at 1-5 Countess Avenue.

Our family moved to Countess Avenue 10 years ago with our 10 month old daughter. What attracted us here was the fact that it is a quiet pedestrian street where our children can play without worrying about cars and without excessive amounts of pedestrian traffic, despite its close proximity to the shops on Park View.

We're concerned that the proposed variation to licensing hours will: a) make the street less safe for our children and their friends to play, b) lead to excessive noise and likely expletive laced shouty conversations in the early evenings of weekends and bank holidays, well within earshot of playing children, and c) will lead to inevitable extra footfall, litter and noise during and late at night as people disperse from the Bistro at closing time, disrupting sleep for everyone in earshot (i.e. most of the street).

While we have no issue and indeed welcome a new business on the site of the former Cottage Kitchen, we think that the late opening hours combined with the fact that it has set up as an open-fronted cafe/bar where most of the customers sit on tables literally on the street means there will be inevitably be excessive noise. We accept that the street we live on leads onto one of the main shopping streets in Whitley Bay, but this is quite different from a new pub or bar opening on Park View. Even Nord, which is situated on the corner of Countess and Park View, closes at 8pm at the latest, which we think takes reasonable account of its location.

Cullercoats Coffee Bistro has already changed the feel of the street. We and many other residents have noticed additional noise and shouty conversations around the bank holiday weekend. Once again, we have no issue with a new coffee shop (which is what we'd originally been told it would be) but late night cafe bar we think stretches the definition to its limit and, while it would be arguably fitting for Park View itself, isn't appropriate for its actual location which is a quiet residential street.

We trust you will take our views into consideration as you proceed with the licensing application process. We'd be happy to discuss the matter further or clarify any of our above statements if required.

Yours faithfully,